

TERMS AND CONDITIONS

NO-OBLIGATION PREVIEW PERIOD

- All goods from Classroom Video are available for a no-obligation **14-day** preview period. This means you have **14 days** from the date you receive the goods (the preview start date) to the date you return any unwanted goods to our warehouse. This preview period may be extended by contacting Classroom Video and requesting approval.
 - Selected titles and special offers may be available on firm order only.
 - Any returned goods received by Classroom Video more than 30 days from the Preview Start Date will not be accepted, our full price will be charged and a tax invoice generated.
 - After the specified period has elapsed we will convert this Preview Advice to a Tax Invoice.
 - All goods remain the property of Classroom Video until paid for in full.
 - The Approval Notice clearly states the Preview Start Date on top left hand of page.
 - Goods sent to you for preview are for evaluation purposes only. **They must not be shown to an audience** until you have confirmed your order.
-

CONDITIONS FOR RETURN OF GOODS

- **Customers are responsible for return postage.** We suggest using registered mail for returned goods as **the cost of lost returns will be the responsibility of the customer.**
 - Goods must be returned unmarked and undamaged, otherwise the full price of the goods will be charged.
 - Please enclose documentation with all returns to ensure comprehensive processing.
 - Please note New Zealand customers return goods to 24B Rothesay Bay Rd. Rothesay Bay 0630 Auckland, NZ
-

PRICING

- All prices quoted are in Australian Dollars and include GST.
 - Every effort is made to ensure that pricing is correct at the time of printing; however prices are subject to change without notice.
-

COPYRIGHT

- **It is an infringement of copyright to duplicate or copy DVDs, VHS cassettes or CD-ROMs in any form.** It is an infringement of copyright to duplicate, convert or store a digital copy of a program – i.e. if you purchased a VHS cassette you must not convert it to DVD, or if you purchased a DVD you must not copy it and store it digitally. It is an infringement of copyright to copy a program for 'back-up' purposes. Penalties apply to both individuals and institutions who infringe copyright. **The maximum penalty for an individual is \$60,500 or five years imprisonment. An institution may be fined up to \$302,500.**

More information can be found at the Australian Copyright Council website: www.copyright.org.au

QUALITY GUARANTEE

- Should there be any technical problems with your program for up to **3 months** after you purchase it, we will gladly replace it free of charge.
-

CLAIMS

- Claims for damaged / short delivery must be made **within 7 days** of receipt of goods.
-

PAYMENT AND FURTHER ORDERS

Our preferred form of payment for Australian customers is via Electronic Funds Transfer (EFT) and for overseas customers via credit card or bank draft in Australian dollars, these methods result in less bank charges to the customer. Any bank charges applied to electronic payments remain the responsibility of the customer

Payment can also be made via cheque, EFT, bank draft in Australian dollars, credit card: Visa, MasterCard.

- Further orders can be made to Classroom Video via fax to 1800 282 129, mail, phone Freecall 1800 644 254 or email customerservice@classroomvideo.com.au
- Visit our website: www.classroomvideo.com.au
- These Terms & Conditions may be subject to change without prior notification